

Southpaws Privacy Policy

This policy details Southpaws Specialty Surgery for Animals (Southpaws Vet Pty. Ltd. ABN 53 511 005 292) herein referred to as “Southpaws”, policy for managing information collected during ordinary business operations of the company.

Type of Information Collected

Southpaws regularly collects names, addresses, email addresses, phone numbers, fax numbers of clients, suppliers and referring veterinary partners. These may include personal contact details or business contact details.

Use of the Information

Southpaws uses the information collected for routine business purposes including direct marketing and communications - considering that our information collected is sourced from individuals that have opted in to our communications or have not opted out using our unsubscription facilities. Furthermore our communications with clients and referring veterinarians are a necessary part of conducting business relationships between Southpaws and these persons thereby concluding that the “individuals would reasonably expect the organisation to use or disclose the information for that purpose”. No information collected by Southpaws is shared to third parties either in Australia or overseas.

Contact Us

To adjust individual information held in our records or to delete it or unsubscribe (in accordance with the provisions of the Privacy Act) email Southpaws on info@southpaws.com.au

Policy

1. Southpaws policy is to abide by Australian Privacy Principles at all times when managing the use of the information collected. These principles can be found on the relevant government website, at the time of publication this included <http://www.oaic.gov.au/privacy/privacy-act/australian-privacy-principles>
2. Information collected is secured by password access to our software programs in which this information is stored. Password access is only granted to a restricted number of employees charged with managing this information.
3. Individuals may contact Southpaws at any time to be delisted from any mailing or contact lists which we may use from time to time. Individuals should email info@southpaws.com.au to request adjustments to their information or the use of that information by Southpaws.
4. Southpaws employees must abide by the Australian Privacy Principles at all times in relation to the management of information collected by Southpaws.
5. Violations of this policy by Southpaws employees may result in disciplinary action including dismissal.